Record of open house session with residents on 27th July, 2008, regarding swimming pool renovations

MC members present: M.Srivas, Vijay Sambrani, S.Ramachandra, Divya Gopi, Sabari Jayanthan, Beena Manivannan, Pooja Jain, Shobha Krishnan.

Residents queries and MC's response:

M.Srinivasan (L 403):

- Was supportive of the MC's suggestion of replacing the filtration unit and giving 'Watertek' the job.
- Enquired whether the funds for this purpose could be taken out of the corpus. The MC's response was that this was a matter for the AGM to decide.

Jai Kumar (Q 101):

• Was supportive of the MC's suggestion of replacing the filtration unit using 'Watertek'.

Lakshmi Prabha (K 404):

- Supported the MC's suggestion and requested that the pool side toilets be renovated too.
- The MC agreed that the bathrooms had to be fixed.

Gopal Wadhwani (C 301):

- Expressed concern at the perceived lack of research and transparency in the process of choosing a vendor for the job.
- Enquired whether the MC had explored the option/feasibility of using ozonization as opposed to chlorinization to treat the swimming pool water.
- Informed the MC that a lot of residents felt the need for the MC to circulate/post minutes of each MC meeting.

The MC's response was as below:

- The MC had informed residents of all developments related to the swimming pool. Members of the MC had devoted enormous amounts of personal time consulting with people to find out information and locate vendors. However, since there was some urgency to fill the pool as soon as possible there had not been enough time to circulate all quotes. Hence the MC had decided to hold an open house to answer residents' queries. But, anyone who had any suggestion had always been free to volunteer them.
- Regarding ozonization S.Ram has just sent an email with all details. The summary of it is that it is not a option for filtration, but only an alternative option for chlorination of a swimming pool. As per our research, even for as an alternative for chlorination ozonization is not yet a cost-effective option.

- Regarding the matter of minutes of MC meetings, the MC had taken a conscious decision not to circulate minutes of each and every meeting but instead to post an activity report each quarter.
- The MC acknowledges that it omitted to inform the residents of this decision to deviate from the precedent set by earlier MCs.
- In order to rectify this lapse the MC has filed a copy of minutes of all previous MC meetings at the office and posted them on the net too.
- A look at the detailed minutes would serve to dispel any notion that the decisions of the MC had been cursory, unilateral or autocratic.
- As the MC had always maintained, the facts and figures related to all matters were always available at the office for any resident to scrutinize.
- The MC had always tried to respond to the best of its ability to residents' concerns voiced verbally or through written letters.

Decision taken:

The MC decided to go ahead with the work order to 'Watertek' and circulate a summarized statement to residents explaining its rationale.